

## QUALITY, FOOD SAFETY, DEFENSE AND ENVIRONMENTAL POLICY **E01.02-PL01**

The business model of Vegenat, S.A. is based on the manufacture and marketing of food products, offering by principles innocuous, legal and authentic products, which meet the specified quality, taking care that the resources are used with the perspective of sustainable development and, by placing those products on the market at a fair price, promotes human well-being.

The principles of action of the Company, that guide all the activities, are included in the Quality, Food Safety, Defense and Environmental Policy as follows:

### **The Company's Management is committed to:**

-Assume the premises of mission and business vision as fundamental reference points to design business strategies, and helps in decision –making.

-**Provide the means to manufacture safe and innocuous products** based on legal requirements established in the current regulations and in accordance with the specified quality, as well as take responsibility towards its customers. This commitment is based on the evaluation, management and compliance of the HACCP system established for each type of product, as well as on the implementation, continuous evaluation and maintenance of its Food Defense plan, related to people, processes and facilities.

-**Comply with current Environmental legislation**, as well as other environmental requirements that it voluntarily subscribes, seeking a continuous reduction in the weight of containers / packaging placed on the market, as well as anticipating trends and changes that may occur in this area.

- **Planning and prevention as a method of obtaining quality and respect for the environment, instead of retrospectively.**

-**Adaptation of the Quality parameters** to the changing needs of the market, which requires encourage the maintenance of a continuous effort of data monitoring, measurement and analysis. In the same way, it is intended to be a benchmark of quality at regional, national and European level.

### **CUSTOMER FOCUS**

-**Focus on customer service** in order to pursue customer satisfaction and have mutual benefit as a common goal; be able to build confidence; continuous improvement of products and services, thus responding to current and future needs.

-The Management shall provide the necessary resources to increase customer and / or stakeholder satisfaction to maintain their trust.

### **CLIMATE CHANGE**

-**Active and decisive contribution in the fight against climate change**, promoting a social culture aimed at raising awareness among its stakeholders and identifying concrete actions in the field of mitigation and adaptation that minimize the environmental impact of its activity. To this end, Vegenat, S.A. has an environmental management system that allows improving the management of resources and optimizing investments and costs.

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### DEVELOPMENT AND INVOLVEMENT OF PEOPLE

- **Promotion of the personal development of each worker**, driving teamwork and continuous development and improvement of a culture of quality and food safety, at all levels of the Organization, with special emphasis on the interdependence of the various departments, and development of tasks within a system by process. Promotion of a working methodology respectful of the general environment as well as the environment closest to it.

- **Involvement of all workers on a continuous basis in their tasks**, getting everyone to know their role in the Company and the importance of their work in the results.

-The Management shall continuously maintain adequate training, professional competence and awareness, conveying the importance of responsibility, integration and participation of all people in the Company. These principles are also passed on to its suppliers so that the corresponding protocols are implemented in order to assure the quality, legality and food safety of the supplied product as well as to identify, respond and contain threats or acts of accidental or intentional pollution, promoting environmentally friendly work patterns.

### ANNUAL OBJECTIVES

To achieve the General objectives, the Management periodically analyses:

- Its internal and external context.
- Identifies risks and opportunities that need to be addressed establishing actions aligned with particular objectives. These objectives, broken down into different targets for their achievement, may be of a qualitative or quantitative nature.
- Disseminate within the Company in order to achieve the expected results.

Control and monitoring of processes and activities by means of:

- The use of indicators provides measurable information that contributes to carry out improvement actions.
- Prevent or reduce undesirable effects.
- And / or foster and enhance the desired effects.

The dissemination of this Policy, as well as other documentation related to the System, will be done through the defined channels for the entire Organization in order to guarantee an environmentally friendly management, the supply of safe products to the market and the complete satisfaction of the customers.

The Management, ensures that this Policy is permanently available to its stakeholders and / or the public that requests it through the established external communications.

**Carmen López Serrano**

**CEO**